

Healthwatch Derby –Covid-19 Insight – Vaccinations experiences, opinions and queries

Reporting to:	Themes, Trends and Analysis / Stakeholders
Report written by:	Beth Soraka
Date periods covered in the report:	January – March 2021
Amount of cases during this period:	31

Overview

This insight report looks at covid-19 vaccination experiences and opinions and queries raised from the public.

Experiences of Covid-19 Vaccinations

25 experiences were given of having the Covid-19 vaccination of which 23 stated they had their vaccination at Derby Arena.

Of the experiences given all were positive. The key themes were:

Overall services:

- Excellent, well organised, efficient, and simple

Staff (including volunteers):

- Polite, supportive, professional, and helpful

Speed

- Fast, no waiting, great flow and easy

Other positive areas mentioned were:

- **Communication** – Clear instructions, clearly explained
- **Parking** – Accessible, great, good signage
- **Infection controls and social distancing** – felt safe
- **Anxiety** – Felt reassured

Vaccination opinions

A staff member attends a “younger persons Covid forum group” where the Covid-19 vaccination was discussed: 25 people attended. There was a range of ethnicity and sexes.

Key notes were:

Would they have the vaccine

- 8 people said they would have the vaccine
- 10 said no they would not have the vaccine
- 7 undecideds

Reasons for not having vaccine

- 6 peoples stated - I have heard it can make you sterile
- 3 people said - It can kill you, I have heard people are dying from it
- Undecided
- 5 people said - Not been tested enough
- 2 people - Sterility
- 10 peoples Comments were about it being a government conspiracy shared
- 5 people said - Its only flu
- 7 people said - Lockdown is just to control everyone
- 3 people said – It's just a money-making scheme by pharmaceutical companies
- 3 people said - they had relatives/friends of family die from the vaccine

Other comments

- Covid just a hoax x 4
- It's an invented virus to reduce population particularly in the elderly x6
- It's a plan to try and stop black peoples influence x2

Covid-19 Queries

Over this period there has been 2 quires around Covid-19 theses were regarding:

- Not knowing when their elderly parents would be vaccinated.
- A child residential worker asking for more information regarding vaccinations for Residential Children's Workers staff and who would be implementing this.