



Healthwatch England Annual Report video transcript

More people than ever are telling us what matters most.

In 2017/18:

- 406,567 people shared their health and social care story with us.
- 707,816 people sought advice and information from us.

Here are some of the ways that your views have helped make a difference:

- We have raised awareness of the rise in people returning to hospital in an emergency.
- We have highlighted concerns about changes to prescriptions.
- We have helped improve oral health for care home residents.
- We have helped make it easier for people with learning disabilities to register with a GP.

Your views are also shaping the services of the future:

- 14,000 views have helped the Government understand the changes needed to social care
- 85,000 views have helped inform NHS plans for the next ten years

We want to make an even bigger difference.

By 2023 we want over one million people to share their views or seek information from us each year.

Tell us what matters most to you.

Talk to your local Healthwatch.

To find your Healthwatch call 03000 683000 or visit www.healthwatch.co.uk